

## Frequently Asked Questions

**1. Who is Class Valuation?**

Class Valuation, formerly Class Appraisal, is a top ten nationwide AMC. They are committed to combining the best people, products, processes, and technology available to help clients be successful. Their goal: to best serve their clients through continual innovation of the appraisal process.

**2. Why are you being acquired?**

Landmark has been known as a leader in valuation technology innovation, making Class the perfect fit to provide us the scale and leadership team to better serve the Landmark client base.

**3. What will happen to our orders?**

Don't worry! Your orders are safe with us. Over the coming year, you will see some changes to our processes and technology that will further enhance your experience with us. Just know your data will always be available and secure.

**4. Who do we call for questions about our orders?**

Continue to call the same phone numbers and people you have always called for your support. We are here to make this transition as smooth as possible. We also look forward to introducing you to some amazing new team members at all levels.

**5. Will any of the people at Landmark I work with no longer be at the company?**

As with any transition, there will be some familiar faces and some great new leaders working for you. We are working closely with all sides to minimize the impact to you and any departing team members. You will also learn that many of the great Landmark team members have been offered incredible opportunities within the Class organization.

**6. How will this impact my day-to-day communication with Landmark**

We chose to do this transaction to improve your experience and our performance. We will do everything we can to reduce any impact you could experience.